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3600 Giddings Road
Auburn Hills, MI 48326 USA

Phone: 248 475 2500
Fax: 248 475 2320

The George P. Johnson Company

10 September 2000

Mr. James Angellino
President
National Convention Services
230 West 55th Street
New York, New York 10019

Jim,
FANTASTIC EFFORT -
MANY THANKS!
JL

Dear Jim,

On behalf of the Chrysler Group account team at the George P. Johnson Company, I would like to extend our genuine appreciation for National Convention Services significant contributions to the recently completed "InterChange 2001" dealer event in Orlando, Florida. Simply, "we couldn't have done it without you."

Please forward our sincere thanks to the various groups within your Company who worked tireless hours in the planning, execution and project close stages of these events. The accolades we have received from DaimlerChrysler regarding this program are a direct reflection of the partnership and "can do" approach you have established with our team.

Looking back, I recall numerous long days in the August sun, many late night and early morning labor calls for the various brand and event "change-overs," and the usual last minute changes due to inclement weather or client requests. I can honestly say that I never heard anything but praise from our account and field managers when the performance of your personnel was reviewed in our on-site and post-event meetings. Frankly, your team's positive attitude was infectious and inspirational!

Jim, congratulations on a job extremely well done. We look forward to continuing such a productive and rewarding relationship for future events both big and small. Again, please thank all of your partners for such a terrific performance.

Yours truly,


John Tulloch

Vice President - Sales

Cc: Don Schmid - Director, Global Shows & Events, DaimlerChrysler
Ron Williams - Executive Vice President, George P. Johnson Company
Matt Cafarello - Director of Operations, National Convention Services