



FB INTERNATIONAL, INC

James Angellino  
National Convention Services  
145 W. 30th st.  
New York New York 10001

2/10/04

Dear Jimmy:

I would like to thank you and your team for all your help this past season. Your company serviced some 18 shows nationwide for our company and our exhibitors this year. For the last ten years, your service, team and equipment have become an integral part of our shows and client support.

The past Turkish Textile show that we managed had an extremely difficult move in as the show expanded to include some 350 exhibitors and had a full day and a half reduced from the move in schedule. To make matters worse, it was mid January in New York, and given the extreme weather conditions we expected the move in to be extremely slow. With the shortened schedule, whether we would actually make the show opening became a real concern. Considering these adverse conditions and the fact that there was only one elevator for freight access to the exhibit hall, your crew performed outstandingly. They moved all the freight in prior to our target times, which was beyond what we possibly could have expected.

Your teams' professionalism and performance was spectacular. In addition, the new European equipment you supplied was a huge hit with the Turkish Trade Commission and the buyers that attended the Expo. It is a great compliment to our company and to yours when we receive compliments from our exhibitors and attendees on the look of our shows. Your teams' ability to design a look for our show that was far above the norm gave the show its own personality, which was extremely well received.

This is a trend we have seen over the last year or so on all of our shows, were your team has not just supplied the same old show equipment, but designed an industry specific look for each show.

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The consistency of the team assigned to our company has proven to be a great advantage to our staff. Dealing with the same management group regardless of what city our show is in, has allowed our staff to concentrate on our clients and our responsibilities. As your group already knows what we expect, this continuity has proven invaluable.

From Pan Am Leather Expo in Miami, to the Glass Manufacturers Show in Atlanta, to Interbike in St. Louis and all the shows in between, I cannot thank you enough. Without the support of your design team, management, freight and I&D groups, we could not have produced and grown our shows as we have.

I look forward to our ongoing partnership and a successful 2004-2005 show season.

Sincerely:

Fabrizio Bartolozzi  
President  
FB International

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